**CONSTANTIA KLOOF NORTH RESIDENTS ASSOCIATION**

**(“CKN“)**

**MINUTES OF THE AGM CKN MEETING HELD AT CALENDULA STREET**

**ON 29 MARCH 2017 AT 19H00**

**PRESENT** : As per Attendance register

**APOLOGIES** : As per attendance register

**IN ATTENDANCE** : Anne Brown (Secretary)

**WELCOME & APOLOGIES**

The Chairman welcomed all attending residents together with Dowry being represented by Harm to the meeting. The apologies were noted.

The Chairman thanked the attendees and stated that a quorum had been obtained.

**CHAIRMAN’S REPORT**

The Chairman stated that he was not only the CKN Chairman but also the Sector Two Chairman of the Honeydew CPF. As such he is in almost in daily contact with Honeydew SAP and therefore has a very extensive working knowledge of the criminal activities in CKN and the surrounding Sector Two area.

The crime stats for Sector Two for 2016 were not good with an increase in hijackings, driveway robberies and forced entry crime. From a policing point of view Cosmo City is the crime hotspot and is drawing in a high proportion of SAP resources thus leaving other areas under-policed. However CKN due to its proactive association is ‘a low crime island’ compared to the rest of Sector Two. However this does not mean that CKN is crime free and by our standards 2016 was a bad year. Various steps such as the introduction albeit on a short term basis of a bicycle guard together with the cameras and the patrol cars, we are seeing a reduction of reported crime in CKN.

One of the problems facing CKN is its geographical position on the border between Honeydew and Florida police areas (Constantia Dr south lane is the border). This has been recognized by SAP, security service providers and associations and a good degree of cooperation and mutual assistance exists.

This year we celebrate CKN’s 20th birthday as an Association and our modus operandi is the envy of many associations and our Chairman assists when requested in the modeling of other association. A celebration event is to be undertaken.

Whilst CKN successfully operates a number of social media groups, such as Whatsapp etc, problems have arisen in other areas with exaggeration, inaccuracies and emotional reporting of crime which can raise unnecessary panic in people. Please ensure that postings are as correct as possible and factually accurate. In emergency do not use these social media groups, rather place a direct call to the relevant authorities.

**DOWRY / SECURITY**

The Chairman stated that Dowry had placed a ‘bicycle’ guard patrol, which has led to a decrease in reportable incidents. He also stated that in the past there had been an incident whereby this guard had been the victim of a deliberate hit and run.

The Chairman then handed the floor to Harm of Dowry Security.

Harm fielded questions from the attendees.

Training - All guards receive ongoing training and refresher courses.

Stop and search - A problem with the identification of suspect vehicles is that it can take anywhere from 2 to 48 hours to have a vehicle registration checked by the authorities. So unless there is something very obvious Security companies are not allowed to detain or search vehicles.

Reaction calls and response time - CKN has a target of a response time of no more than 2 minutes maximum. However certain factors such as signal problems, signal problems exist in our area and this is being solved by the introduction of local relay transmitters. All calls and alarms are taken as being real at the time. However, 99% of alarms are false i.e. not crime instigated, (windows left open, vegetation, pets, birds setting off alarms). Each of these has to be investigated as being real until proven otherwise. Obviously if the guards are investigating these ‘false’ call outs whilst a ‘real’ alarm is active this could cause a delay in response. Homeowners are requested to check their systems and premises to minimise false alarms.

There had been a question concerning a 100% CCTV coverage and locally 24hr manned control room in CKN. This was agreed on as being the perfect solution to combating crime however the cost of providing this service / coverage would be prohibitive.

Harm concluded his address by thanking the residents for their cooperation and friendly dealings with the security guards.

The Chairman again took the floor.

**FINANCE**

The Association is currently running a positive balance and is well on its way to achieving a full month’s operating cost surplus.

Planned expenditures for 2017 include an increase in CCTV cameras to cover hot spots areas in CKN. The installation of these will be greatly assisted once the ‘Vumatel’ fibre optic cable installation has been completed.

Fund raising will be requested for the additional CCTV cameras. Also the Committee will investigate the hiring of a garden service to assist Frik in the clean up / maintenance of the area as that despite his enormous contribution to the maintenance of the area the job is getting bigger than Frik and his assistant. This received the full support of the meeting.

Based on the current contribution membership and the planned expenditure the Chairman was very pleased to announce that he foresaw that there was no requirement to increase subscription fees for 2017.

**2017/18 COMMITTEE ELECTIONS**

The Chairman and the current Committee stood down but made themselves available for re-election.

In the absence of any other nominations, the current Chairman and Committee were re-elected unopposed.

**CHAIRMAN’S CLOSING STATEMENT**

The Chairman thanked all those present for their attendance. A number of individuals were thanked for their physical contributions to the Association for the past year and a special word of thanks was extended to those members who financially support CKN over and above that of their monthly contributions.

A lot of these members are the unsung heroes of the Association as ‘blood, sweat and tears’ can only take us so far and at the end of the day sound financing is the glue that holds it all together.

There being no further issues to discuss, the Chairman thanked the attendees and declared the meeting closed.

The date and venue of the next meeting will be advised.

**CHAIRMAN**